

Role Description

16/06/2026

Role Title:	Volunteer Complementary Therapist
Role Location:	Treetops Hospice, Derby Road, Risley, DE72 3SS
Commitment:	We request you can commit to the same times each week; we have flexibility as to what these times are. Monday to Friday between 9am – 4pm.
Responsible to:	Alex Silvester, Senior Complementary Therapist

Volunteering for Treetops - How you can make a difference

The Complementary Therapy department forms part of Therapeutic services, here at Treetops.

The service has seen significant development, and we are now looking for some dedicated volunteers to help us deliver our session so that more people can experience the benefit that Complementary Therapy can bring.

Are you a qualified Complementary Therapists with a recognised qualification, who would like to offer your professional skills to support our clients who are bereaved or who have been diagnosed with a life limiting condition.

On completion of induction and mandatory training, you may be asked to do all or some of the following:

- Prepare Treatment rooms and equipment and close rooms at the end of your sessions
- Deliver Complementary Therapy treatments of which you a qualified and as agreed with clients in assessment according to personalised devised treatment plans.
- Document Treatment sessions
- Encouraging clients to complete and return evaluations.
- Responding to clients enquires and referring to appropriate service where appropriate.
- General ad hoc duties
- You will have the opportunity to attend monthly reflection and support sessions along with the option to attend CPD workshops which run over the year.

Full training will be given for these activities. This list is not exhaustive.

Skills & Qualities – Will the role suit me?

- To have studied and qualified in one or more Complementary Therapies offered to clients at Treetops at a recognised college/school (level3/itec equivalent).
Treetops core therapies; Aromatherapy, Indian Head Massage, Massage, Reflexology, Reiki and Relaxation.
Additional therapies facials, shiatsu
- To have registration with a professional association for the therapies you deliver
- To hold and be responsible for maintaining current public liability and professional indemnity insurance
- To be responsible for adhering to the professional body's codes of conducts and ethics.
- Trustworthy, Reliable, Punctual Committed and Robust
- Good time management to ensure clients bookings run smoothly and time is maximised for clients.
- Professional with a positive, friendly attituded
- Aspects of the role can be physically and mentally demanding; please let us know if you have any health issues that would prevent you from doing something or what assistance you would need to do it.

How could volunteering benefit me?

- The chance to develop new skills, knowledge and experiences to add to your CV
- Build your self confidence
- Improve your communication skills
- Being part of a team
- 'Giving something back' by supporting your hospice
- Personal satisfaction

Recruitment by; Informal interview to ensure both parties feel volunteering with our service would be a good fit. Then a two-day induction in September will provide you with all the relevant information required so you are ready to start working with clients.

Interview date: To be confirmed. Induction dates: To be confirmed.

In addition, a DBS check will be required. You will be covered by Treetops insurance whilst delivering treatments to Treetops clients (evidence of training/qualifications will be required).

Treetops Hospice, Derby Road, Risley, Derbyshire, DE72 3SS **Tel:** 0115 949 1264
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