

Treetops Hospice Car Raffle Terms & Conditions

05/05/2023

1. Treetops Hospice (Treetops Funding Ltd) is licensed and regulated in Great Britain by the Gambling Commission under account number 5096. Treetops Funding Ltd operates for the benefit of Treetops Hospice, Registered Charity Number 519540. Responsible person: Mrs R Lee-Jones.
2. The draw will be administered in-house at the charity's Head Office: Treetops Hospice, Derby Road, Risley, Derbyshire, DE72 3SS.
3. Entering the Car Raffle does not mean you are entered into any other lottery / raffle run by Treetops Hospice (Treetops Funding Ltd).
4. To purchase entries and enter the Car Raffle you must be aged 18 years or over and resident in the UK. If it is found that entries have been purchased by a person under aged 18, these will be forfeited. Due to Gambling Commission regulations this raffle is only open to residents of Great Britain and not residents of Northern Ireland, Ireland, The Channel Islands or the Isle of Man.
5. Each entry costs £1 and payment for entries must be received by Treetops Hospice (Treetops Funding Ltd) by noon on 30th August 2023. Online entries will close at 12 noon on 30th August 2023. Payments received after this date will be taken as a donation and will not be included in the draw. Only entries for which full payment has been received either in the form of cash or cleared funds at the closing date are eligible to win the prize.
6. An application for raffle entries may be declined for any reason at the discretion of the charity.
7. Entries must be purchased by an individual person and not by a company, partnership, organisation or syndicate.
8. Employees of Treetops Hospice (Treetops Funding Ltd) or any Treetops group companies and Ron Brooks (Holdings) Ltd or any of its subsidiary companies or anyone else directly involved in the promotion, sale or administration of the raffle are not permitted to enter the car raffle.
9. Raffle participants may purchase up to 50 entries per person maximum at the charity's discretion.
10. If a ticket stub is illegible or does not contain a valid name and contact telephone number details, it will not be entered into the draw and will be treated as a general donation to the charity.
11. Purchasing entries into the draw will constitute acceptance of these terms and conditions.
12. Entries purchased online will receive their unique entry numbers via email within 72 hours. No hard copy receipts of online entries will be sent in the post.
13. The draw will take place on 1st September 2023 at the charity's Head Office (at the above address) and will be run by officials of the charity using a random number generator.
14. All proceeds generated by this raffle will be received without restriction, so that Treetops can use it where need is most.
15. The promoter accepts no responsibility for raffle entries which are lost, damaged, illegible or from which the prize-winner cannot be identified, or for

any technical failure or event which may cause the competition to be disrupted or corrupted.

Prize

16. Prizes are as advertised on Treetops Hospice (Treetops Funding Ltd)'s website (www.treetops.org.uk/car) and each raffle ticket.

1st Prize Toyota Aygo X Edge – Worth £17,000

Approximate retail value of £17,000. The promoter does not in any way guarantee the value of this prize. No cash alternative will be available. Model, colour and specification of prize vehicle may differ to images used or details described within these terms and conditions due to prize availability. We intend to supply the first prize winner with a brand new '73' plate Toyota Aygo X Edge in Juniper Blue. 1.0 Petrol. Manual 5-speed. Front wheel drive.

2nd Prize £2,000 paid via cheque within 14 days of draw date.

20 x £50 prizes paid via cheque within 14 days of draw date.

4 x tickets for the BRITISH GT CHAMPIONSHIPS at Donington Park (GP) for the weekend of 21st & 22nd October 2023.

17. The Promoter is not liable for any unforeseen circumstances relating to acts of God, war, strikes, or other similar events ('events') that are not in the control of the Promoter and any such events as weather conditions, fire, flood, hurricane, industrial dispute, war, hostilities, political unrest, riots, civil commotion, inevitable accidents, supervening legislation or any other circumstances amounting to force majeure which affects the delivery of the Prize, or condition of the Prize or the random draw or operation of the Website. The Entrant warrants that the Promoter shall be held harmless and blameless of all such events outside of the control of the Promoter. (The events list is not an exhaustive list).

18. The Winner is responsible for their own fees (including those of third parties who accompany the Winner) and expenses for travel etc to collect the Prize.

19. The insurance, maintenance and running costs of the 1st prize car will be the responsibility of the winner from the time of collection of the car.

20. The person named on the raffle entry will be the only person entitled to claim the prize.

21. The registered keeper must have a full UK drivers' licence and insurance in order to register the vehicle. This does not necessarily mean the winner has to have a driving licence, but in the unlikely case that this happens, they must nominate a registered keeper with a valid licence & insurance.

22. Prizes are all as stated and are non-transferable and non-negotiable.

23. All prizes including the Toyota Aygo X Edge have been kindly donated by Ron Brooks Ltd

Winners

24. Winning entry numbers will be selected from all entries by a random number generator.
25. The result of the raffle draw is final.
26. Winners will be notified by telephone by Treetops Hospice (Treetops Funding Ltd) staff within one week of the draw.
27. The winner's entry number, name and town will be published on the Treetops Hospice (Treetops Funding Ltd) website.
28. If the winner is not contactable by telephone, the winner will be informed by post.
29. If the charity is subsequently informed that the prize winner is deceased, any prize won will only be reissued to the deceased's personal representatives (supporting documentation will be required).
30. If a prize winner is not able to be contacted within a reasonable time (maximum 4 weeks), the promoter reserves the right to apply any prize as it sees fit, including re-offering the prize in future raffles.
31. A printed list of winning entries will be available by post on receipt of a self-addressed envelope.
32. By entering this raffle, you are agreeing to cooperate with any press and PR requested by Treetops Hospice (Treetops Funding Ltd) as the result of a win. Treetops Hospice (Treetops Funding Ltd) has the right to publish a win where and when is deemed appropriate including local and national press, to include the name and town of the winner.
33. Winners must provide proof of age when requested.
34. Please keep your entry stub or email confirmation as proof of purchase.
35. In the event of an error, howsoever caused, whether a printing error or otherwise and whether obvious or otherwise, which affects the competition in any way, Treetops Hospice (Treetops Funding Ltd) reserves the right to administer the raffle as though the error had not occurred.

Liability

36. The charity cannot accept liability for:
 1. Any payments, raffle entries, stubs, communications which are lost, stolen or delayed in the post.
 2. Entries from which the entrant cannot be identified.
 3. Any delay in payments through the banking system.
 4. Any event beyond the reasonable control of the charity.

Data Protection

37. The charity does not pass on or sell any details it holds about its supporters to any third party.
38. Data that is collected from you is used to process your entry to the charity car raffle.

Complaints

39.If you wish to make a complaint regarding the car raffle, then please contact us:

By telephone: 0115 939 9339

In writing: Treetops Funding Ltd, Derby Road, Risley, DE72 3SS

Email: lottery@treetops.org.uk

40.If the issue cannot be resolved internally by the charity, the issue will be referred to IBAS (Independent Betting and Adjudication Service)
<http://www.ibas-uk.com>.

Social Responsibility

41.Treetops Hospice (Treetops Funding Ltd) operates a Society lottery for the general public for the sole purpose of raising funds for Treetops Hospice Care. Treetops Hospice (Treetops Funding Ltd) is committed to ensuring the lottery is operated in a secure, fair and socially responsible way and to endorse responsible gambling amongst its members. The Gambling Commission regulates gambling in the public interest. The regulatory framework introduced by the Gambling Act 2005 is based on three licensing objectives:

1. Preventing gambling from being a source of crime and disorder, being associated with crime and disorder, or being used to support crime.
2. Ensuring that gambling is conducted in a fair and open way.
3. Protecting children and other vulnerable persons from being harmed or exploited by gambling.

Read Treetops Hospice (Treetops Funding Ltd) full social responsibility policy [here](#).

Responsible Gambling

42.Whilst the majority of people do gamble within their means, for some gambling can become a problem. If you want to have a break from gambling you can use our self-exclusion option by emailing us at lottery@treetopshospice.org.uk with your name, address and membership number (if applicable). We will then close your membership(s) for a minimum period of 6 months, during which time it will not be possible for the account(s) to be re-opened for any reason.

43.If you need to talk to someone about problem gambling, then contact GamCare. GamCare is a registered charity that provides confidential telephone support and counselling to anyone who is affected by problem gambling. GamCare can be contacted on 0808 8020 133 (local rate from UK) or visit their website www.begambleaware.org.uk for further information.

Treetops Funding Ltd (Treetops Lottery) provides a vital source of funding for Treetops Hospice. Last year the Treetops Lottery raised over £650,000 for the charity. Typically, 63% of every £1 played in the Treetops Lottery goes directly to the charity.

2023 is the first year of running a car raffle. We anticipate that we will sell approximately 20,000 tickets and hope that 75p of every entry sold will help to support Treetops Hospice. Each entry gives you the chance to win one of the 23 prizes available. Your chances of winning depend on the total number of entries in the draw but assuming 20,000 entries your odds of winning a prize would be 1 in 870.

Thank you for your support.