

Treetops Lottery Super Draw 2024

Terms and Conditions

23/01/2024

Super Draw 29 March 2024

The Treetops Hospice Super Draw is part of the Treetops Lottery. The Super Draw refers to one week each year when the lottery prize pool increases, and the prizes differ to the weekly draw. During the Super Draw week, the rollover prize is suspended for that week's draw and will resume the following week. These Terms and Conditions do not replace those that apply to the weekly Treetops Lottery draw, they apply in addition to the standard Terms and Conditions that can be found [here](#).

General Terms & Conditions

1. Treetops Hospice (Treetops Funding Ltd) is licensed and regulated in Great Britain by the Gambling Commission under account number 5096. Treetops Funding Ltd operates for the benefit of Treetops Hospice Trust, Registered Charity Number 519540. Responsible person: Mrs R Lee-Jones.
2. The draw for the prizes will be made on Friday 29th March 2024 at Sterling Management Centre Limited's office. Sterling Management Centre Limited is an External Lottery Manager, licensed and regulated in Great Britain by the Gambling Commission under account number 3137. The draw will be made utilising a Random Number Generator (RNG) that has been tested and approved by an independent, Gambling Commission approved, third-party test house.
3. Entering the Super Draw does not mean you are entered into any other lottery / raffle run by Treetops Hospice (Treetops Funding Ltd).
4. To purchase entries and enter the Super Draw you must be aged 18 years or over and resident in Great Britain (England, Scotland, or Wales only, excluding Northern Ireland, Channel Islands, Isle of Man and BFPO addresses). If it is found that entries have been purchased by a person under aged 18, these will be forfeited. Due to Gambling Commission regulations this raffle is only open to residents of Great Britain and not residents of Northern Ireland, Ireland, The Channel Islands, or the Isle of Man.
5. Each entry costs £1 and payment for entries must be received in cash or cleared funds by Treetops Hospice (Treetops Funding Ltd) before midnight on 25th March 2024 before the entry can be entered into the draw and is eligible to win a prize. Online entries will close at 12 midnight on 25th March 2024. Payments received after the closing date will be taken as a donation and will not be included in the draw.

6. An application for raffle entries may be declined for any reason at the discretion of the charity.
7. All lottery entry sales are final, and no refunds shall be made at any time. All entrants acknowledge that their payment of £1 per ticket to enter the lottery does not guarantee that they will win any prize.
8. Entries must be purchased by an individual person and not by a company, partnership, organisation, or syndicate.
9. You do not need to be present at the draw to win a prize in the lottery.
10. Raffle participants may purchase up to 50 entries per person maximum at the charity's discretion.
11. If a ticket stub is illegible or does not contain a valid name and contact telephone number details, it will not be entered into the draw and will be treated as a general donation to the charity.
12. Purchasing entries into the draw will constitute acceptance of these terms and conditions.
13. All proceeds generated by this raffle will be received without restriction, so that Treetops can use funds where need is most.
14. The promoter accepts no responsibility for raffle entries which are lost, damaged, illegible or from which the prize-winner cannot be identified, or for any technical failure or event which may cause the competition to be disrupted or corrupted.
15. The Promoter is not liable for any unforeseen circumstances relating to acts of God, war, strikes, or other similar events ('events') that are not in the control of the Promoter and any such events as weather conditions, fire, flood, hurricane, industrial dispute, war, hostilities, political unrest, riots, civil commotion, inevitable accidents, supervening legislation or any other circumstances amounting to force majeure which affects the delivery of the Prize, or condition of the Prize or the random draw or operation of the Website. The Entrant warrants that the Promoter shall be held harmless and blameless of all such events outside of the control of the Promoter. (The events list is not an exhaustive list).
Treetops Funding LTD reserves the right to delay the Friday draw in the following circumstances:
 - a. the draw mechanism is not accessible
 - b. to allow time for the clearance of Direct Debit payments
 - c. any occurrence beyond Treetops Funding LTD's control that prevents the draw from being executed (in the event of a delay the draw will take place as soon as possible thereafter and we will publish this on our website).
 - d. If the draw falls on a public holiday, the draw may take place a day early; only once Treetops Funding LTD is satisfied that all entries eligible for that weeks' draw have been processed.

Online Entries

16. All other Terms and Conditions of entry also apply to online entries.
17. Entries purchased online will receive their unique entry numbers via email within 72 hours. No hard copy receipts of online entries will be sent in the post.

Prize

18. Prizes are as advertised on Treetops Hospice (Treetops Funding Ltd)'s website (www.treetops.org.uk/superdraw) and each raffle ticket.
1st Prize £2,000
2nd Prize £500
3rd Prize £300
4th Prize £100
15 x £30.
19. **Rapid Reply Draw** The Rapid reply draw will take place on Monday 19th February. Any Super Draw entries received before midnight on Friday 16th February 2024 will be entered into an additional draw to win one of ten x £10 Amazon vouchers. A winning entry will be selected at random from all received entries using a random number generator.
Rapid Reply winners will be notified in by post within 14 days of the Rapid Reply draw.
20. The Winner is responsible for their own fees (including those of third parties who accompany the Winner) and expenses for travel etc to collect the Prize.
21. The person named on the raffle entry will be the only person entitled to claim the prize.
22. Prizes are all as stated and are non-transferable and non-negotiable.

Winners

23. Winning entry numbers will be selected using a Random Number Generator (RNG) that has been tested and approved by the Gambling Commission.
24. The result of the raffle draw is final.
25. Winners will be notified by telephone by Treetops Hospice (Treetops Funding Ltd) staff within one week of the draw.
26. The winner's entry number and town will be published on the Treetops Hospice (Treetops Funding Ltd) website.
27. If the winner is not contactable by telephone, the winner will be informed by post.
28. If the charity is subsequently informed that the prize winner is deceased, any prize won will only be reissued to the deceased's personal representatives (supporting documentation will be required).
29. If a prize winner is not able to be contacted within a reasonable time (maximum 4 weeks), the promoter reserves the right to apply any prize as it sees fit, including re-offering the prize in future raffles.
30. A printed list of winning entries will be available by post on receipt of a self-addressed envelope.
31. By entering this raffle, you are agreeing to cooperate with any press and PR requested by Treetops Hospice (Treetops Funding Ltd) as the result of a win. Treetops Hospice (Treetops Funding Ltd) has the right to publish a win where and when is deemed appropriate including local and national press, to include the name and town of the winner.
32. Winners must provide proof of age when requested.
33. Please keep your entry stub or email confirmation as proof of purchase.
34. In the event of an error, howsoever caused, whether a printing error or otherwise and whether obvious or otherwise, which affects the competition in

any way, Treetops Hospice (Treetops Funding Ltd) reserves the right to administer the raffle as though the error had not occurred.

Liability

35. The charity cannot accept liability for:
- Any payments, raffle entries, stubs, communications which are lost, stolen or delayed in the post.
 - Entries from which the entrant cannot be identified.
 - Any delay in payments through the banking system.
 - Any event beyond the reasonable control of the charity.

Data Protection

36. The charity does not pass on or sell any details it holds about its supporters to any third party.
37. Data that is collected from you is used to process your entry to the Super Draw.

Complaints

38. If you wish to make a complaint regarding the Super Draw, then please contact us:
- By telephone: 0115 939 9339
In writing: Treetops Funding Ltd, Derby Road, Risley, DE72 3SS
Email: lottery@treetops.org.uk

If the issue cannot be resolved internally by the charity, the issue will be referred to IBAS (Independent Betting and Adjudication Service)
<http://www.ibas-uk.com>.

Social Responsibility

39. Treetops Hospice (Treetops Funding Ltd) operates a Society lottery for the general public for the sole purpose of raising funds for Treetops Hospice Trust. Treetops Hospice (Treetops Funding Ltd) is committed to ensuring the lottery is operated in a secure, fair, and socially responsible way and to endorse responsible gambling amongst its members. The Gambling Commission regulates gambling in the public interest. The regulatory framework introduced by the Gambling Act 2005 is based on three licensing objectives:
- Preventing gambling from being a source of crime and disorder, being associated with crime and disorder, or being used to support crime.
 - Ensuring that gambling is conducted in a fair and open way.
 - Protecting children and other vulnerable persons from being harmed or exploited by gambling.

Read Treetops Hospice (Treetops Funding Ltd) full social responsibility policy [here](#).

Responsible Gambling

40. Whilst the majority of people do gamble within their means, for some gambling can become a problem. If you want to have a break from gambling you can use our self-exclusion option by emailing us at lottery@treetopshospice.org.uk with your name, address, and membership number (if applicable). We will then close your membership(s) for a minimum period of 6 months, during which time it will not be possible for the account(s) to be re-opened for any reason.
41. If you need to talk to someone about problem gambling, then contact GamCare. GamCare is a registered charity that provides confidential telephone support and counselling to anyone who is affected by problem gambling. GamCare can be contacted on 0808 8020 133 (local rate from UK) or visit their website www.begambleaware.org.uk for further information.
42. Treetops Funding Ltd (Treetops Lottery) provides a vital source of funding for Treetops Hospice. Last year the Treetops Lottery raised over £730,000 for the charity. Typically, 63% of every £1 played in the Treetops Lottery goes directly to the charity.

Typically during a Super draw campaign we will sell approximately 10,000 additional entries to help to support Treetops Hospice. Each entry gives you the chance to win one of the 19 prizes available. Your chances of winning depend on the total number of entries in the draw but assuming 20,000 entries your odds of winning a prize would be 1 in 870.

Thank you for your support.