

Treetops Lottery Super Draw Terms and Conditions

30/12/2025

The Treetops Hospice Super Draw is part of the Treetops Lottery. The Super Draw refers to one week each year when the lottery prize pool increases, and the prizes differ to the weekly draw. During the Super Draw week, the rollover prize is suspended for that week's draw and will resume the following week. These terms and conditions do not replace those that apply to the weekly Treetops Lottery draw, they apply in addition to the standard terms and conditions that can be found [here](#).

General Terms & Conditions

1. The Super Draw is promoted by Treetops Hospice (Treetops Funding Ltd), licensed and regulated in Great Britain by the Gambling Commission under account number 5096. Treetops Funding Ltd operates for the benefit of Treetops Hospice Trust, Registered Charity Number 519540. Responsible person: R Bostock, Treetops Hospice, Derby Road, Risley, Derby DE72 3SS.
2. The Super Draw for the prizes will be made on the last Friday of March at Sterling Management Centre Limited's office. Sterling Management Centre Limited is an External Lottery Manager, licensed and regulated in Great Britain by the Gambling Commission under account number [3137](#). The draw will be made utilising a Random Number Generator (RNG) that has been tested and approved by an independent, Gambling Commission approved, third-party test house.
3. Entering the Super Draw does not mean you are entered into any other lottery/ raffle run by Treetops Hospice (Treetops Funding Ltd).
4. To purchase entries and enter the Super Draw you must be aged 18 years or over and reside in Great Britain (England, Scotland, or Wales only, excluding Northern Ireland, Channel Islands, Isle of Man and BFPO addresses). If it is found that entries have been purchased by a person under aged 18, these will be forfeited and entry monies refunded. The Annex A (responsible person) for Treetops lottery is not permitted to play in any Treetops lottery draws, including the Super Draw.
5. Each entry costs £1 and payment for entries must be received in cash or cleared funds by Treetops Hospice (Treetops Funding Ltd) before 12 midnight on the Monday before the draw date for the entry to be entered into the draw and is eligible to win a prize. Online entries will close at 12 midnight on the Monday before the draw. Payments received after the closing date will be gratefully accepted as a donation for the benefit of Treetops Hospice Trust and will not be included in the draw.
6. An application for Super Draw entries may be declined for any reason at the discretion of the promoter.

7. All Super Draw entry sales are final, and no refunds shall be made at any time. All entrants acknowledge that their payment of £1 per ticket to enter the lottery does not guarantee that they will win any prize.
8. Entries may only be purchased by an individual person and not by a company, partnership, organisation, or syndicate.
9. You do not need to be present at the draw to win a prize in the Super Draw.
10. Super Draw participants may purchase up to 50 entries per person maximum in addition to any standard subscription entries at the promoter's discretion.
11. If a paper ticket entry is illegible or does not contain a valid name and contact telephone number details, it will not be entered into the draw and will be treated as a general donation to Treetops Hospice Trust.
12. Purchasing entries into the Super Draw will constitute acceptance of these terms and conditions.
13. The promoter accepts no responsibility for Super Draw entries which are lost, damaged, illegible or from which the prize-winner cannot be identified, or for any technical failure or event which may cause the Super Draw to be disrupted or corrupted.
14. The promoter is not liable for any unforeseen circumstances ('events') that are not in the control of the promoter. The entrant warrants that the promoter shall be held harmless and blameless of all such events outside of the control of the promoter.
15. Treetops Funding Ltd reserves the right to delay the Friday draw in the following circumstances:
 - a. the draw mechanism is not accessible
 - b. to allow time for the clearance of Direct Debit payments
 - c. any occurrence beyond Treetops Funding Ltd's control that prevents the draw from being executed (in the event of a delay the draw will take place as soon as possible thereafter and we will publish this on our website).
 - d. if the draw date falls on an English bank holiday, the Super Draw may take place a day early; only once Treetops Funding Ltd is satisfied that all entries eligible for that week's draw have been processed.

Online Entries

16. All Terms and Conditions of entry also apply to online entries.
17. Entries purchased online will receive their unique entry numbers via email within 72 hours. No hard copy receipts of online entries will be sent in the post.

Prizes

18. Prizes are as advertised on Treetops Hospice (Treetops Funding Ltd)'s website: (www.treetops.org.uk/superdraw) and each raffle ticket.

- 1st Prize: £2,000**
2nd Prize: £500
3rd Prize: £300
4th Prize: £100
5th Prize: 15 x £30.

19. The Winner is responsible for their own fees (including those of third parties who accompany the Winner) and expenses for travel etc to collect the prize. Prizes will be paid in the form of a cheque made payable to the winning ticket holder and posted to the address detailed on the Super Draw entry. Cheques are valid for a period of 6 months from the date of issue. If a prize cheque is not cashed within this time frame but is later claimed the winner must request that the cheque is reissued but this will be at the discretion of Treetops Funding Ltd
20. The person named on the entry will be the only person entitled to claim the prize.
21. Prizes are all as stated and are non-transferable and non-negotiable.

Winners

22. The result of the Super Draw is final.
23. Winners will be notified by telephone or post by Treetops Hospice (Treetops Funding Ltd) staff within one week of the draw.
24. The winner's entry number and town will be published on the Treetops Hospice (Treetops Funding Ltd) website
<https://www.treetopshospice.org.uk/lottery-results/>.
25. If the winner is not contactable by telephone, the winner will be informed by post.
26. If the promoter is subsequently informed that the prize winner is deceased, any prize won will only be reissued to the executors of the estate. (supporting documentation will be required).
27. If a prize winner cannot be contacted within a reasonable time (maximum 4 weeks), the promoter reserves the right to apply any prize as it sees fit, including re-offering the prize in future Super Draws.
28. A printed list of winning entries will be available by post on receipt of a self-addressed envelope.
29. We may request your permission to participate with press and PR opportunities as the result of a win. If agreed, Treetops Hospice (Treetops Funding Ltd) may use the name and location of the winner, their photograph and audio and/or visual recordings where and when deemed appropriate including local and national press.

30. Winners must provide proof of age when requested.

31. Please keep your entry stub or email confirmation as proof of purchase.

32. In the event of an error, howsoever caused, whether a printing error or otherwise and whether obvious or otherwise, which affects the Super Draw in any way, Treetops Hospice (Treetops Funding Ltd) reserves the right to administer the Super Draw as though the error had not occurred.

Liability

33. The promoter will not accept liability for:

34. Any payments, entries, stubs, communications which are lost, stolen or delayed in the post.

35. Entries from which the entrant cannot be identified.

36. Any delay in payments through the banking system.

37. Any event beyond the reasonable control of the promoter.

Data Protection

38. The charity does not pass on or sell any details it holds about its supporters to any third party.

39. Data that is collected from you is used to process your entry to the Super Draw.

Complaints

40. If you wish to make a complaint regarding the Super Draw, then please contact us:

By Telephone: 0115 939 9339

In Writing: Treetops Funding Ltd, Derby Road, Risley, DE72 3SS

Email: lottery@treetops.org.uk

If the issue cannot be resolved internally by the charity, the issue will be referred to IBAS (Independent Betting and Adjudication Service)

<http://www.ibas-uk.com>.

Social Responsibility

41. Treetops Hospice (Treetops Funding Ltd) operates a society lottery for the general public for the sole purpose of raising funds for Treetops Hospice Trust. Treetops Hospice (Treetops Funding Ltd) is committed to ensuring the lottery is operated in a secure, fair, and socially responsible way and to endorse responsible gambling amongst its members. The Gambling Commission regulates gambling in the public interest. The regulatory framework introduced by the Gambling Act 2005 is based on three licensing objectives:

a) Preventing gambling from being a source of crime and disorder, being associated with crime and disorder, or being used to support crime.

b) Ensuring that gambling is conducted in a fair and open way.

c) Protecting children and other vulnerable persons from being harmed or exploited by gambling

42. Read Treetops Hospice's (Treetops Funding Ltd) full social responsibility policy [here](#).

Responsible Gambling

43. Whilst the majority of people do gamble within their means, for some gambling can become a problem. If you want to have a break from gambling you can use our self-exclusion option by emailing us at lottery@treetopshospice.org.uk with your name, address, and membership number (if applicable). We will then close your membership(s) for a minimum period of six months, during which time it will not be possible for the account(s) to be re-opened for any reason.

44. If you need to talk to someone about problem gambling, then contact GamCare. GamCare is a registered charity that provides confidential telephone support and counselling to anyone who is affected by problem gambling.

GamCare can be contacted on 0808 8020 133 (local rate from UK) or visit their website www.gambleaware.org for further information.

45. Treetops Funding Ltd (Treetops Lottery) provides a vital source of funding for Treetops Hospice. Last year the Treetops Lottery raised over £681,242 for the charity. Typically, 60% of every £1 played in the Treetops Lottery goes directly to the charity.

46. Typically, during a Super Draw campaign, we will sell approximately 10,000 additional entries to help to support Treetops Hospice. Each entry gives you the chance to win one of the 19 prizes available. Your chance of winning depends on the total number of entries in the draw but assuming 20,000 entries your odds of winning a prize would be one in 870.