Volunteer Role Description

02/04/2026 V1

Role Title:	**Role Description – Volunteer Driver (general/non-patient)**
Role Location:	Treetops Hospice Retail Office, 10A Derby Road, Sandiacre, NG10 5HS
Commitment:	You can give us as much or a little time as you can, most people give us half a day a week/fortnight.
Responsible to:	Operations Manager (line manager)

Volunteering for Treetops - How you can make a difference

On completion of induction and mandatory training, you may be asked to do all or some of the following:

- Delivering consumable goods to our retail shops (carrier bags, pricing tickets etc)
- Transferring donated stock between the shops and/or the hospice as arranged by the Retail HQ Team.
- To undertake all training relevant to the task.
- To read and adhere to Management of Occupational Road Risk policy.
- To provide documents relating to your driving and your vehicle when requested (driving licence, insurance certificate, health declaration etc).
- General ad hoc duties.

Full training will be given for these activities. This list is not exhaustive.

Skills & Qualities – Will the role suit me?

- Trustworthy, Reliable, Punctual and Committed
- Excellent driving skills
- Presentable with a positive, friendly attitude
- This role often involves lots of lifting and carrying.
- Some aspects of the role can be physically and mentally demanding; please let us know if you have health issues that would prevent you from doing something or what assistance you would need to do it.

How could volunteering benefit me?

- The chance to develop new skills, knowledge and experiences to add to your CV
- Build your self confidence
- Improve your communication skills
- Being part of a team
- 'Giving something back' by supporting your hospice
- Personal satisfaction

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